

LIST OF BOXES AND LIFE STORIES

Boxes

- Box 1 The unbreakable chain of movement
- Box 2 A barrier-free environment ensures a more inclusive society
- Box 3 Ramps are not enough
- Box 4 Breaking the common myth: accessibility costs more
- Box 5 UN Standard Rules
- Box 6 UN draft Convention on the Rights of People with Disabilities
- Box 7 European Action Plan on the Rights of People with Disabilities
- Box 8 Support services
- Box 9 The overall process of social service provision, including regulatory mechanisms
- Box 10 The concept of personal assistance
- Box 11 Creating a public space that is truly accessible to all: A brief guideline
- Box 12 Political access: Making public institutions and polling stations accessible in the UN administered province of Kosovo
- Box 13 Costs of adapting a building versus making the building accessible at the beginning
- Box 14 Good intentions are not enough
- Box 15 Design-for-All creates new opportunities for increased tourism in Barcelona
- Box 16 Door-to-door transport operated by the city of Belgrade
- Box 17 The cost of adapting a car
- Box 18 Making public transportation accessible: Universal Design at work in Barcelona, Spain
- Box 19 Disability awareness training for drivers, conductors and other transportation operators: a look at UK practices
- Box 20 Small pilot projects to accompany awareness raising are important first steps
- Box 21 The legal framework needed to implement free movement
- Box 22 The importance of technical standards
- Box 23 Accessibility and non-discrimination in Europe: Reaching an accessible environment through court litigation in Hungary, Nagy Bendeguz, Disability Rights Activists (DRA) Hungary
- Box 24 Looking at the unbreakable chain of movement from a legal perspective
- Box 25 Public procurement from an advocacy perspective: An interview with Erzebet Szollosi, National Federation of Disabled Persons' Associations, Hungary (MEOSZ)
- Box 26 Public procurement and accessibility for all: Interview with Carlotta Besozzi, Director of the European Disability Forum (EDF)
- Box 27 An example of a comprehensive accessibility act adopted at local level in Canada
- Box 28 The importance of Universal Design: an interview with Suad Zahirovic, President of Information Centre Lotos, Tuzla, BiH
- Box 29 Involving private actors in the process in Serbia

Life stories

- Life story 1 The importance of quality assistive devices for facilitating independent mobility
- Life story 2 Personal Assistance helps to overcome the existing barriers in the built environment that lead to isolation
- Life story 3 A look at one solution to home adaptations
- Life story 4 Living in an inaccessible home
- Life story 5 Facing barriers as a student with disabilities attending university
- Life story 6 The challenge of moving freely in an inaccessible urban setting
- Life story 7 Traversing the outdoors in a rural setting – for a wheelchair user it is a daily battle
- Life story 8 The difficulty of finding accessible public transportation that can meet a user's needs

ACRONYMS AND ABBREVIATIONS

AODA - Accessibility for Ontarians with Disabilities Act
ADA - Americans with Disabilities Act
ADRF - Albanian Disability Rights Forum
ADS - Association of Disabled Students
AODA - Accessibility for Ontarians with Disabilities Act
BiH - Bosnia and Herzegovina
CHF - Community Habitat Finance
CIDA - Canadian International Development Agency
CIL - Centre for Independent Living
CVI/Rio - Centre for Independent Living, Rio
DDA - Disability and Discrimination Act
DPO - Disabled Person's Organisation
DFG - Disabled Facilities Grant
DRA - Disability Rights Activists
EDF - European Disability Forum
EIDD - European Institute for Disability and Design
EU - European Union
HAAS - House Adaptations Advisory Services
HSUTI - Croatian Union of Physically Disabled Persons' Associations
IC - Lotos Information Centre Lotos
IRD - International Relief and Development
ISO - International Standards of Operation
NGO - Non-governmental Organisation
OSCE - Organisation for Security and Co-operation in Europe
UN - United Nations
USAID - United States Agency for International Development
SEE - South East Europe
WHO - World Health Organisation